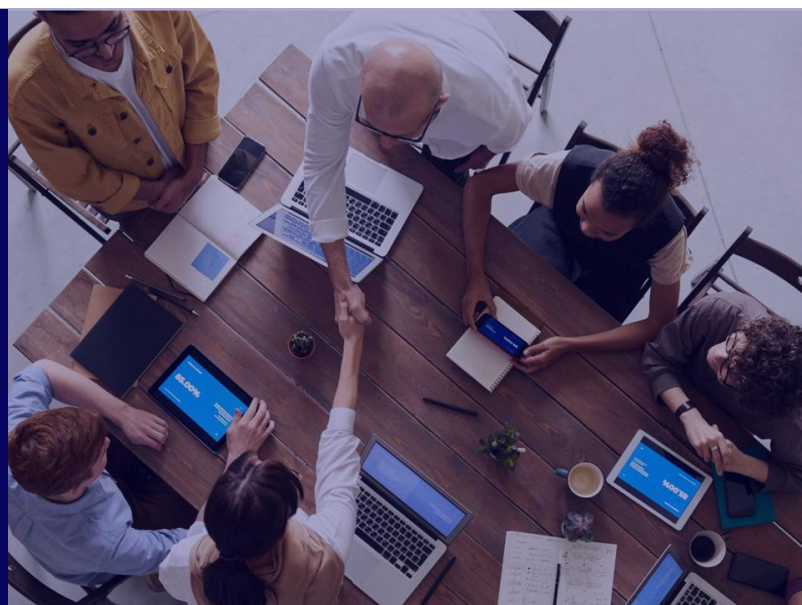


STANDARDS AND MANAGEMENT SYSTEMS

IATF 16949 FOR LEADERSHIP

Leadership accountability
and QMS effectiveness



IATF 16949 gives leadership a clear role: set direction, protect customer requirements and make sure the quality management system delivers results. This course helps leaders turn quality responsibility into practical management decisions, visible ownership and reliable evidence. **The training is adjusted to the new ISO 9001:2026 requirements!**

1 DAY

8 training hours

IN-PERSON / ONLINE
Training outcome

Participants can lead QMS performance through informed decisions, clear accountability and a focus on customer requirements.

After the training, participants can

- explain leadership responsibilities in an IATF 16949 system;
- connect strategy, customer requirements and quality objectives;
- evaluate QMS performance through meaningful indicators;
- lead management review and improvement decisions;
- provide visible evidence of leadership accountability.

Who should attend

- top management and executive teams;
- plant, operations and functional directors;
- quality, production and supply-chain leaders;
- process owners and QMS representatives;
- leaders preparing for customer or certification audits.

Level: Foundation / Intermediate

**Methods: concise input • automotive examples • leadership discussion • KPI review
• management-review cases**

The programme shows leaders how to turn IATF 16949 accountability into daily decisions, performance oversight and reliable evidence of QMS effectiveness.

01 Leadership responsibility in IATF 16949

- leadership accountability for QMS effectiveness and results;
- customer focus and the process approach;
- leader behaviours and evidence expected in an audit.

02 Context, customer and strategy

- analysing context, interested parties and business changes;
- customer requirements, risks and escalation routes;
- translating quality into strategy and operational planning.

03 Quality policy, objectives and measures

- quality policy as direction for the whole organisation;
- objectives, ownership and deployment through the business;
- KPIs, trends and decisions based on meaningful data.

04 Process ownership and risk

- role and accountability boundaries of process owners;
- risks, opportunities and contingency plans for key processes;
- using process performance in leadership decisions.

05 Resources, competence and quality culture

- decisions on resources, capability and quality priorities;
- competence, awareness and employee engagement;
- a culture of accountability, open escalation and learning.

06 Operational oversight and customer protection

- oversight of product quality, delivery and customer performance;
- response to complaints, issues and critical escalation;
- leadership involvement in protecting the customer from risk.

07 Management review and performance

- inputs, outputs and decisions required in management review;
- evaluating QMS effectiveness, trends and objective achievement;
- following up actions, timing and leadership commitments.

08 Improvement and audit readiness

- using audits and problems as management information;
- removing systemic causes instead of reacting to symptoms;
- preparing leadership evidence for customer or certification audits.

[TRAINING REGISTRATION FORM](#)